**Gowtham Reddy N**

Email Id:[**callmegowtham5@gmail.com**](mailto:callmegowtham5@gmail.com)

Mobile No: +91 9032954544

PROFESSIONAL OBJECTIVE

To acquire a position that affords me the opportunity to bring my technical expertise, problem solving skills and willingness to learn to make an organization successful.

**ACADEMIC PROFILE**

**Bachelor of Engineering S.V COLLEGE of Engineering, tirupati- 517127**

JNTUA University

Aggregate: 75%

Year of passing: 2014

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TECHNICIAL PROFICIENCY

* In depth understanding of Windows 2003/2008/2012/2016/2019/2022 servers with proven hands-on enterprise implementation and support experience in a VMware ESXI Virtual environment.
* Install and administer Microsoft Operating Systems, firmware patches supplied by vendors and security, or update patches as required.
* Installing and Managing ESXI Server and ESXI Clusters
* Experience in supporting Microsoft Active Directory environment including DNS, DHCP.
* Experience in working on Infoblox in supporting DNS, DHCP.
* Installation, configuration and troubleshooting the server hardware issues (RAID, Memory, Array controllers, etc...)
* **Disaster Recovery** and Site Recovery Management
* Virtual / Physical machine builds / provisioning / copying / migration.
* Creating host and client **VM templates**, **cloning** and ISO Image
* Successfully executed P2V, V2V Project involving virtual environment of over 50 physical machines; it solved space and power capacity constraint at Data Centre
* Installation and decommission of servers in the datacenter followed by ITIL process workflow.
* Apply best practices for vMotion, HA, DRS in virtualization environments.
* Working experience of SDDC VMware environments
* Working experience of SDS solutions such as VSAN
* Working experience of NSX, NSXT and NSX V
* User Account Management – account creation and access rights in Active directory.
* Server capacity management and planning.
* Windows server performance monitoring and troubleshooting performance related issues.
* Day-to-Day server housekeeping activities and automating the possible tasks using automation scripts.
* Server compliance auditing and hardening as per the company policy.
* Coordinating with stake holders for new implementation and during root cause analysis for problem tickets.
* In depth knowledge of Working on DFS (Distributed file system)
* Successfully Migrated windows server 2012 r2 domain controllers to windows server 2019.
* Successful migration of DFS from older operating systems to windows server 2016.
* Successfully migrated the certificate server migration from windows server 2008r2 to 2016.
* Creation of Virtual machines, Creation of Azure Storage, Availability sets, VM scale sets and auto scaling of virtual machines in Azure.
* Creation of Storage Account and Blob Storage configuration using Azure Portal
* Taking Backup of Virtual Machines in Azure
* Security and Monitoring of Virtual machines using Azure portal.
* In depth knowledge of Azure Active Directory.
* Azure creation of custom roles and dynamic Groups.
* Implementation of conditional based access policy’s and location-based access policies.
* Configuration of firewall rules, Azure Active directory administration and Azure Geo replication.

PROFESSIONAL EXPERIENCE

**HCL Technologies as Analyst from July 13th 2015 to January 18, 2019.**

**Cognizant Technology solution as a technical lead from January 21, 2019, to June 13,2022**

**LTI Mindtree as a Technical lead from June 27th 2022 to till date.**

**Project: Clorox Services Company**

* Providing RCA for OS related problems
* Going for functional escalation and hierarchal escalation to resolve the issue
* Installation and Uninstallation of Software Packages and Disk related issues for Windows servers
* **VMotion and S VMotion of servers.**
* **Worked on UCS Blade servers.**
* Server builds via DRAC, ILO, Hyper-V and VSphere console using with request.
* **Hands-on experience on ESXi hosts patching.**
* Planning and performing the datacenter consolidation and migration from physical to virtual infrastructure.
* New server build, Server hardening and decommissioning the EOL/RTI servers.
* Installation and configuration of Microsoft DNS and DHCP servers.
* Managing Network Printers, Server Shares and Permissions.
* Performance optimization– Process & Memory management, monitoring CPU, I/O performance.
* Performing the infrastructure performance analysis and coordinating with various stake holders to mitigate the issues.
* Documenting design and build of the VMware infrastructure including implementation designs and recommendations, system configurations.
* Conducting regular review meeting with the business to mitigate the gap both in process and expectations.
* Participate in periodic disaster and Continuity of Business recovery practice.
* Ensuring that the goals of the Incident Management process are achieved; restoring normal service as soon as possible based on customer perspective and within defined [SLA](http://www.itframeworks.org/wiki/SLA);

**Project: Sempra Energy systems**

* Created automated scripts and performed the active directory cleanup at regular basis
* Conducting regular review meeting with the business to mitigate the gap both in process and expectations.
* Participate in periodic disaster and Continuity of Business recovery practice.
* Worked on Azure Active directory admin and resolved day to day AD sync issues between On-premises and Azure Active Directory.
* Upgraded the Azure AD connect (AAD) versions to newer version based on market demand.
* Created a Custom Attributes in Active Directory Schema.
* Managing the Cyber Arc solution on daily basis.

**Project: Gard AS:**

* Active Directory Domain Controllers, Global Catalog & Operational Master roles management.
* Installation & Decommission of Domain Controllers.
* Troubleshooting the Account lockout issues.
* Managing external forest AD trusts, AD Sites, Site links & Subnets.
* Monitoring, backup and restoration procedures for Active Directory.
* Active Directory database, AD replication, DNS, DHCP administration and troubleshooting of related issues.
* Working experience of Doing Domain consolidation and migrating the Domain controllers using **Quest tool**.
* Utilized global level and site level Group Policy Objects (GPOs) to manage AD Organizational Units (OUs), objects, groups, users and computers with WMI filters.
* Responsible for producing RCA for the high severity issues.
* Ensuring that the goals of the Incident Management process are achieved.
* restoring normal services as soon as possible based on customer perspective and within defined [SLA](http://www.itframeworks.org/wiki/SLA)
* Worked on resolving the issues related to Distributed file system.
* Performed windows server upgrade from windows server 2008r2 to windows server 2016.
* Performed in-place upgrade of Root CA and Sub CA servers from windows server 2008r2 to Windows server 2016.
* Implemented the LAPS (Local administrative password solution) for Entire environment for better security and complexity of admin accounts.

**Project: Amex GBT**

* Worked on Migrating windows server 2012 r2 to 2019 as an in-place upgrade manually and also Automated way using SSM for AWS EC2 instances.
* Worked on Installing AAD connector and syncing the objects from On Prem to Azure cloud
* Troubleshooting user sync issues from On-prem to Azure
* Worked on Creation of users, Groups,Dynamic Group creations in Azure Active Directory
* Created Multiple rules for user sign-in block on Azure Active Directory
* Extensively Worked on Remediating the Multiple Vulnerabilities on Windows Servers Reported through Qualys
* Worked on Creation of EC2 instances in AWS.
* Taking backup, Restoration of AWS EC2 instances using AWS native tools
* Upgraded the Microsoft Domain controllers from 2012 R2 operating systems to Microsoft Windows server 2019.
* Created Multiple GPOs for fixing Vulnerabilities and also implement the settings as per Customer Requirement
* Worked as an Off-shore Technical Manager for the team of 15 members.

**Management and Maintenance Windows Servers:**

* Member of a Technical support team providing 24x7 remote L2 support for more than 800 servers.
* Managing more than 250 servers as a technical lead
* Server build, creating DHCP scope, resolving DNS issues.
* **Creating new Datastores and expanding existing Datastores**
* **Migrating VM from one Vcenter server to other Vcenter.**
* Monitoring and doing Regular health checks on ESX & data store.
* Creating and expanding data drives in File and Print servers. Migrating data to new drives based on client requirement.
* Managing Network Printers, Server Shares and Permissions.
* **Monitoring File / Print Servers, DCs, Application servers and involved in troubleshooting as per alert tickets.**
* Experience working with various levels of technical individuals at remote locations and vendors to resolve problems or in implementing new solutions.
* **Involved in Installation/Migration of Windows Server**
* **Creating Change Record, Scheduling and Implementing the Change on Servers.**
* Handle and troubleshoot Operating System installations and Anti-Virus installation with recent updates.
* Analyze and resolve hardware failures.
* Managing DFS related issues and apply best practices.
* Worked on Creating Virtaul meachines, Network sets, Storage acconuts on Azure.
* Worked on project of moving Virtaul meachines from On-permis to azure using lift-Shift Method.

PERSONAL INFORMATION

DATE OF BIRTH 30-Aug-1992

FATHER’S NAME Theneswara Reddy

NATIONALITY Indian

LANGUAGES KNOWN English, Telugu

MARITAL STATUS Married